

Welcome to the eSAFE Learning Management System!

This document was created to help you register for your account and get started with your training.

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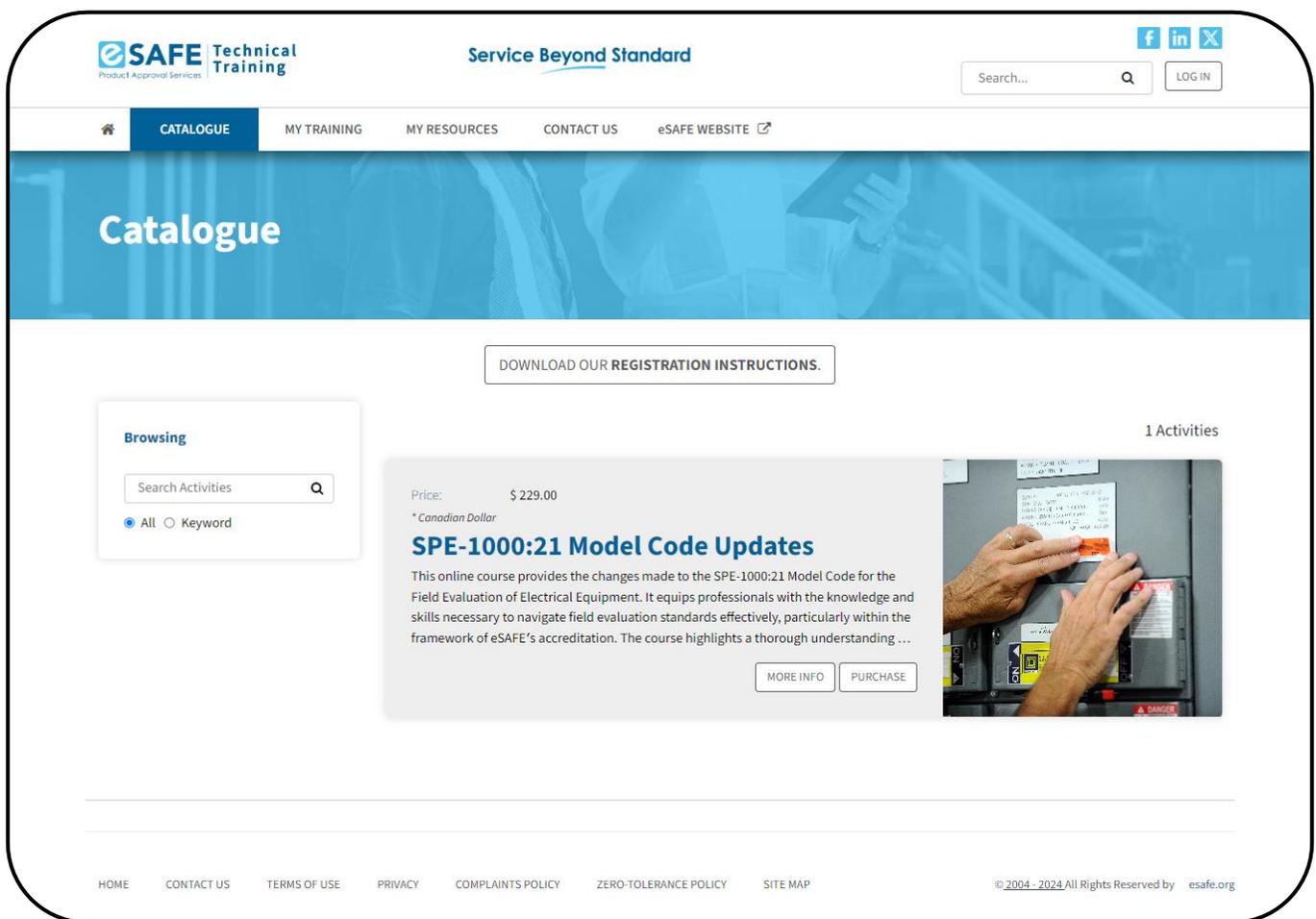
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## Register for an Account

### Catalogue

The first page you will access is the Catalogue page. This page lists all training courses available for purchase and displays each course's title, description, price, and image.

Scroll through the page to find the course you'd like to purchase and click on the More Info button. You are taken to the details of course.



## Course Details - Prepurchase

The course details page displays everything you need to know about the course.

Click on the Purchase button in the Enrollment section on the far right.

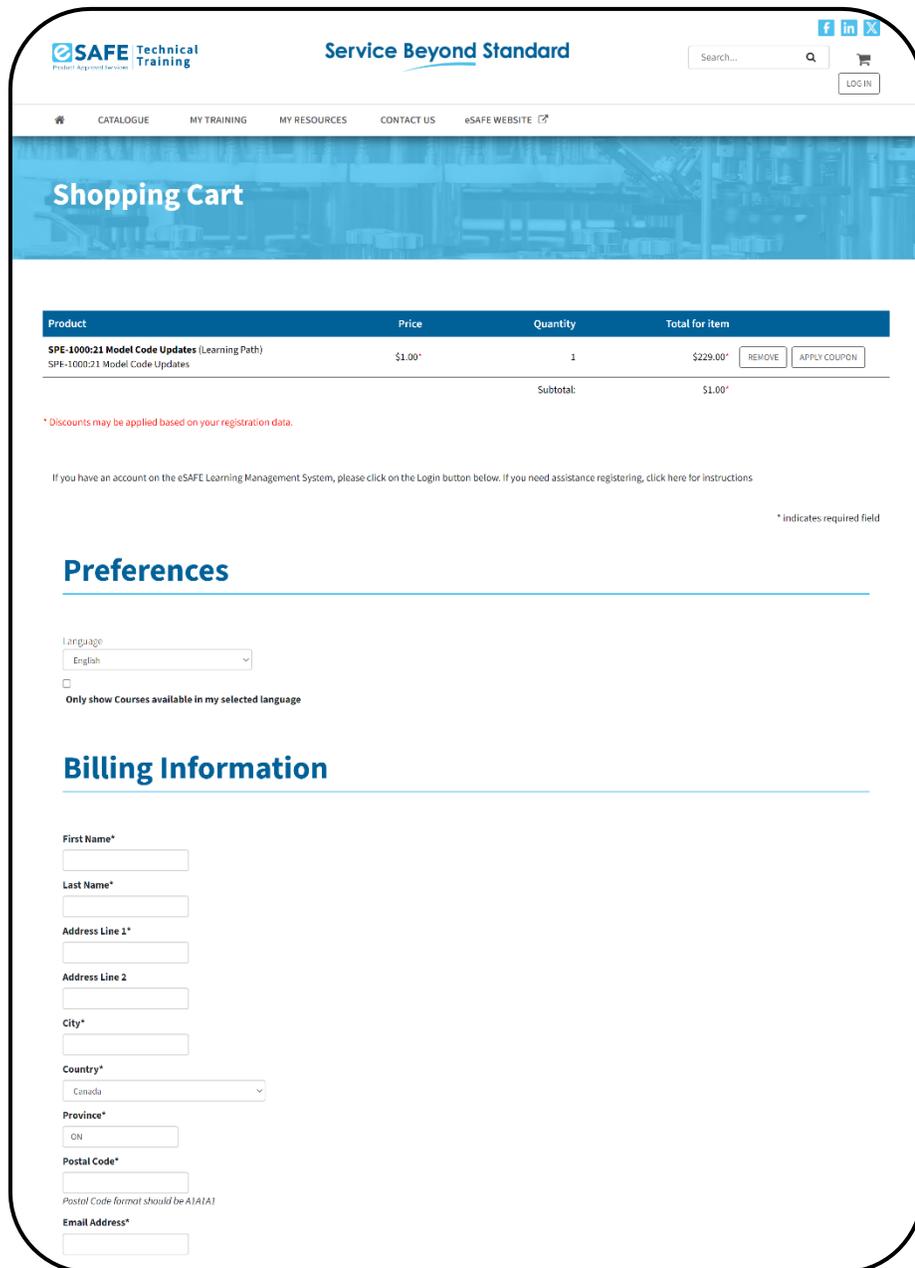
The screenshot shows the eSAFE website interface for the course 'SPE-1000:21 Model Code Updates'. The page includes a navigation bar with 'eSAFE Technical Training' and 'Service Beyond Standard' logos, a search bar, and a 'LOG IN' button. The main content area features a video player with a 0:00 / 0:56 duration, a list of activities, and a list of modules. On the right side, there is an 'Estimated Learning Time' section with 'Min' and 'Max' fields, and an 'Enrollment' section showing a price of \$229.00 and a 'PURCHASE' button. A 'BACK' button is located at the bottom right of the main content area. The footer contains links for HOME, CONTACT US, TERMS OF USE, PRIVACY, COMPLAINTS POLICY, ZERO-TOLERANCE POLICY, and SITE MAP, along with the copyright notice © 2004 - 2024 All Rights Reserved by esafe.org.

## Shopping Cart/Registration

### Credit Card

After clicking on the Purchase button from the Course details, you will see a shopping cart.

Here you will see the cost of the Course. You will also provide the Billing Information associated with the credit card you are using to purchase the Course.



The screenshot shows the eSAFE website's shopping cart and registration interface. At the top, there is a navigation bar with the eSAFE logo, 'Service Beyond Standard' tagline, a search bar, and social media icons. Below the navigation bar, the 'Shopping Cart' section displays a table with the following items:

Product	Price	Quantity	Total for Item
SPE-1000:21 Model Code Updates (Learning Path)	\$1.00*	1	\$229.00*
SPE-1000:21 Model Code Updates			
Subtotal:			\$1.00*

Below the table, there are buttons for 'REMOVE' and 'APPLY COUPON'. A note states: '\* Discounts may be applied based on your registration data.' Below this, a message reads: 'If you have an account on the eSAFE Learning Management System, please click on the Login button below. If you need assistance registering, click here for instructions.' A small note indicates '\* indicates required field'.

The 'Preferences' section includes a 'Language' dropdown menu set to 'English' and a checkbox for 'Only show Courses available in my selected language'.

The 'Billing Information' section contains the following fields:

- First Name\*
- Last Name\*
- Address Line 1\*
- Address Line 2
- City\*
- Country\* (dropdown menu showing 'Canada')
- Province\* (dropdown menu showing 'ON')
- Postal Code\* (with a note: 'Postal Code format should be A1A1A1')
- Email Address\*

After filling in your [Account Information](#), you are directed to the Shopping Cart Summary page.

Here you will see the summary of your purchase, with taxes. Before moving on to enter your credit card information, you must agree to the disclaimer and click on the Continue button at the bottom of the page.

Please review the shopping cart information. If you agree please proceed to payment.

1 Shopping Cart 2 **Payment Summary** 3 Payment Confirmation

### Billing Information

Name: Purchase Name  
 Address 1: Purchaser Address  
 Address 2:  
 City: Purchaser City  
 Postal Code: A1A 1A1  
 Country: CA  
 Phone:  
 Email: purchaseremail@address.com

[UPDATE CUSTOMER INFO](#)

Product	Price	Quantity	Total for item
SPE-1000:21 Model Code Updates (Learning Path)	\$1.00	1	\$229.00
Subtotal:			\$229.00
HST			\$29.77
Total:			\$258.77

I agree to pay the total value of the course, inclusive of all taxes.

[CONTINUE](#)

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After clicking Continue, you will be asked to fill in your credit card information to purchase the Course.

1. Complete the information on the page
2. Confirm you are not a robot
3. Click on Pay With Your Credit Card

## eSAFE-LMS

### Review Your Order

Total Amount: CAD 258.77

[« Return to eSAFE-LMS](#)

### Pay With Your Credit Card

Cardholder Name

Credit Card Number



Expiry Date (MMYY)

Security Code

 Present

The 3-digit security code is located on the back of the credit card. For American Express cards, the 4-digit security code appears on the front of the credit card.



Verification

I'm not a robot



reCAPTCHA

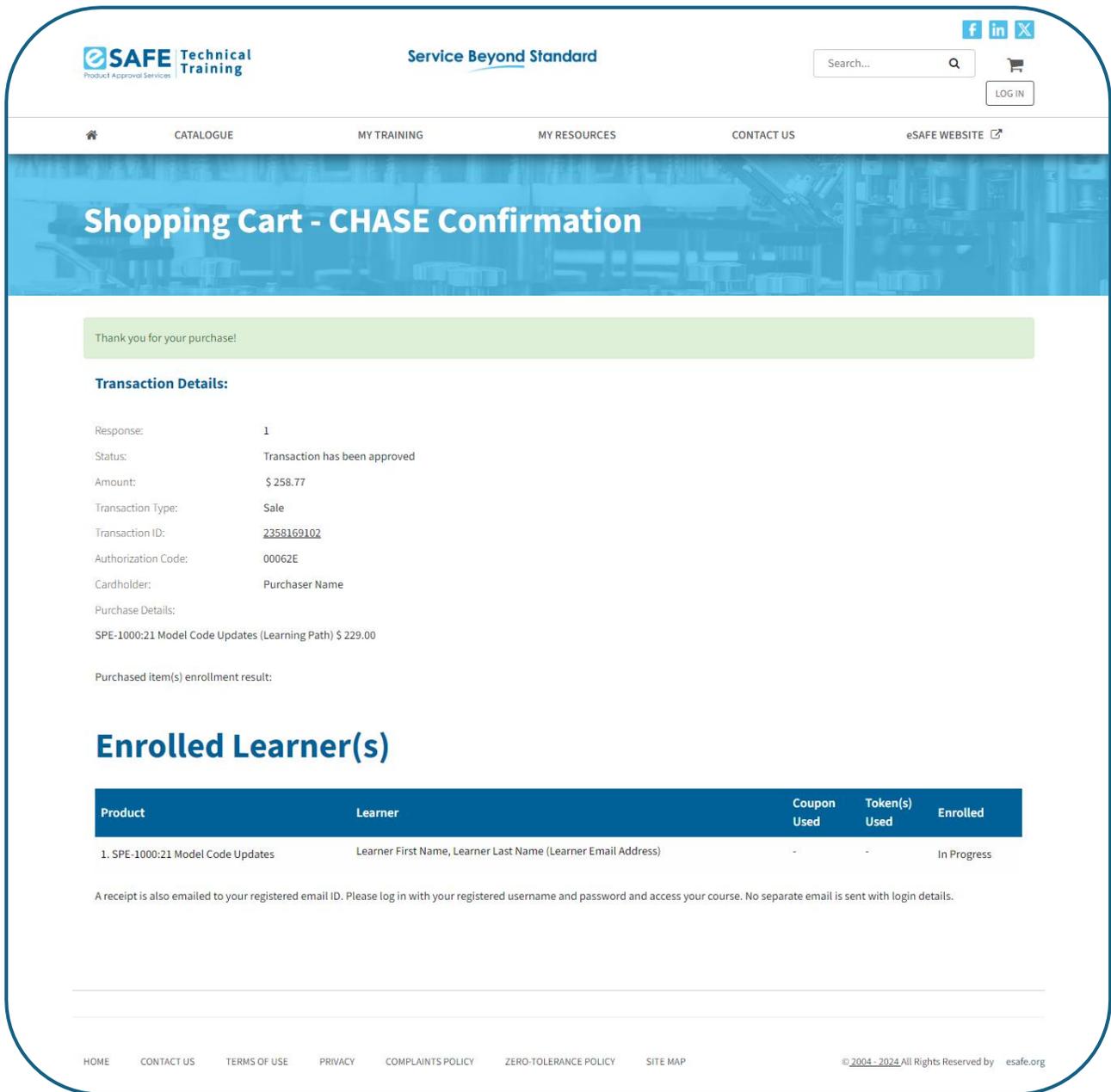
[Privacy](#) - [Terms](#)

Your private information is secured using TLS 1.2 (Transport Layer Security). All information is encrypted between your web browser and E-xact Transactions (Canada) Ltd.

Once payment is complete, you are taken back to the purchase confirmation page on the eSAFE Learning Management System.

This page will show your transaction and enrollment details.

Click on the Log in button at the top of the page to log in and start your Course.



Thank you for your purchase!

**Transaction Details:**

Response: 1  
 Status: Transaction has been approved  
 Amount: \$ 258.77  
 Transaction Type: Sale  
 Transaction ID: [2358169102](#)  
 Authorization Code: 00062E  
 Cardholder: Purchaser Name

Purchase Details:  
 SPE-1000:21 Model Code Updates (Learning Path) \$ 229.00

Purchased item(s) enrollment result:

**Enrolled Learner(s)**

Product	Learner	Coupon Used	Token(s) Used	Enrolled
1. SPE-1000:21 Model Code Updates	Learner First Name, Learner Last Name (Learner Email Address)	-	-	In Progress

A receipt is also emailed to your registered email ID. Please log in with your registered username and password and access your course. No separate email is sent with login details.

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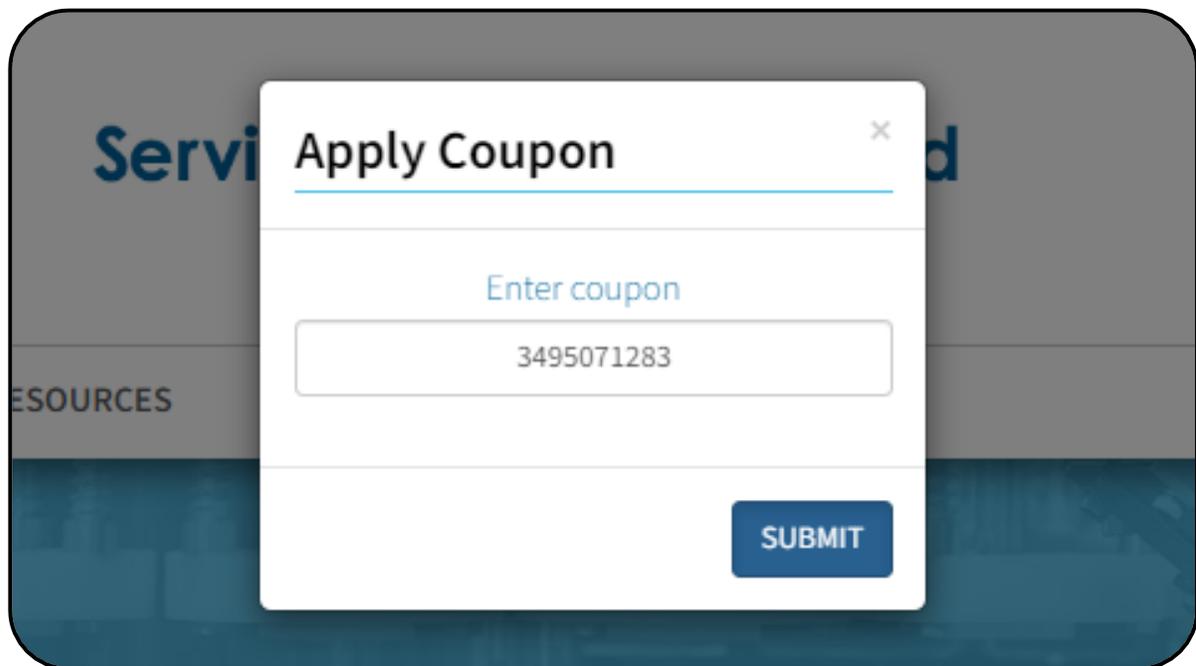
## Coupon Code

Did you receive a coupon code for this course?

Click on the Apply Coupon button in the shopping cart. A small window where your coupon code is entered pops up.

Enter your code and click on the Submit button.

The page will update to show \$0.00 in your shopping cart and only display fields to create your account.



## Account Information

Already have an account on the eSAFE Learning Management System? If so, click on the Log In button on the right side of the page.

### Account Information

\* Please enter your first name.

\* Please enter your last name.

\* Please enter your email.

\* Confirm Email

\* Password

\* Confirm Password

\* Are you in North America?

\* Company

\* Job Title

Mailing Address

\* City

\* Province or Territory

\* Country

Already have an account? Click below to log in:

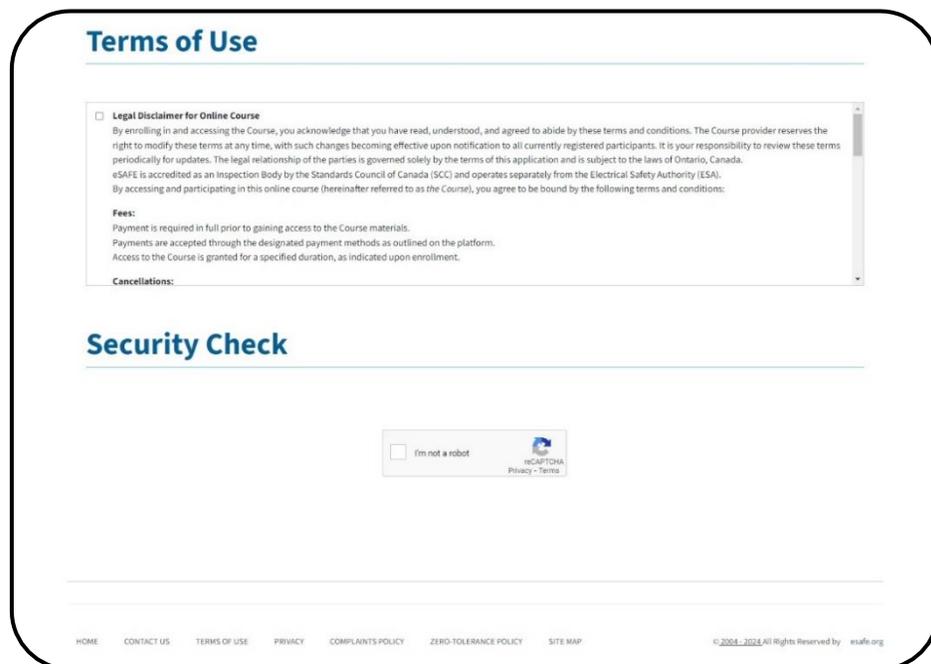
LOG IN

If you do not have an account, you will be asked:

- First Name
- Last Name
- Email Address (confirm with your employer if this should be your organization's email address)
- Password
- If you are in North America
  - If you select yes, you will be asked for your phone number in the North American format (123-456-7890)
  - If you select no, you will be asked for phone number in the international format (+12-3456-7890)
- Company name
- Job title
- Your Mailing Address
- City
- Province or Territory
- Country

Before completing registration, you will be asked to agree to the Terms of Use and complete a Security Check to confirm you are not a robot.

Once all required information is filled in, click on the Continue button at the bottom of the page.



The screenshot displays the registration process. At the top, the heading "Terms of Use" is followed by a scrollable text area containing a legal disclaimer. Below this, the heading "Security Check" is shown, with a checkbox labeled "I'm not a robot" and a CAPTCHA icon. At the bottom of the page, a navigation menu includes links for HOME, CONTACT US, TERMS OF USE, PRIVACY, COMPLAINTS POLICY, ZERO-TOLERANCE POLICY, and SITE MAP. A copyright notice at the bottom right states "© 2004 - 2024 All Rights Reserved by esafe.org".

**Terms of Use**

**Legal Disclaimer for Online Course**  
By enrolling in and accessing the Course, you acknowledge that you have read, understood, and agreed to abide by these terms and conditions. The Course provider reserves the right to modify these terms at any time, with such changes becoming effective upon notification to all currently registered participants. It is your responsibility to review these terms periodically for updates. The legal relationship of the parties is governed solely by the terms of this application and is subject to the laws of Ontario, Canada. eSAFE is accredited as an Inspection Body by the Standards Council of Canada (SCC) and operates separately from the Electrical Safety Authority (ESA). By accessing and participating in this online course (hereinafter referred to as the Course), you agree to be bound by the following terms and conditions:

**Fees:**  
Payment is required in full prior to gaining access to the Course materials.  
Payments are accepted through the designated payment methods as outlined on the platform.  
Access to the Course is granted for a specified duration, as indicated upon enrollment.

**Cancellations:**

**Security Check**

I'm not a robot   
Privacy - Terms

HOME CONTACT US TERMS OF USE PRIVACY COMPLAINTS POLICY ZERO-TOLERANCE POLICY SITE MAP © 2004 - 2024 All Rights Reserved by esafe.org

## Confirmation Page

This page shows you:

- The order number for your purchase (even when using a coupon)
- Your enrollment details
- A button on the right side to print this page

Click Enter on the bottom of the page to log in.

**eSAFE** Technical Training | Service Beyond Standard

Search...

CATALOGUE | MY TRAINING | MY RESOURCES | CONTACT US | eSAFE WEBSITE

## Shopping Cart

**Your order has been successfully processed.**

Your order number: 24

Purchased item(s) enrollment result:

### Enrolled Learner(s)

Product	Learner	Coupon Used	Token(s) Used	Enrolled
1. SPE-1000:21 Model Code Updates	Test20240508 Test20240508 (Test20240508@example.com)	<u>3495071283</u>	-	In Progress

\* indicates required field

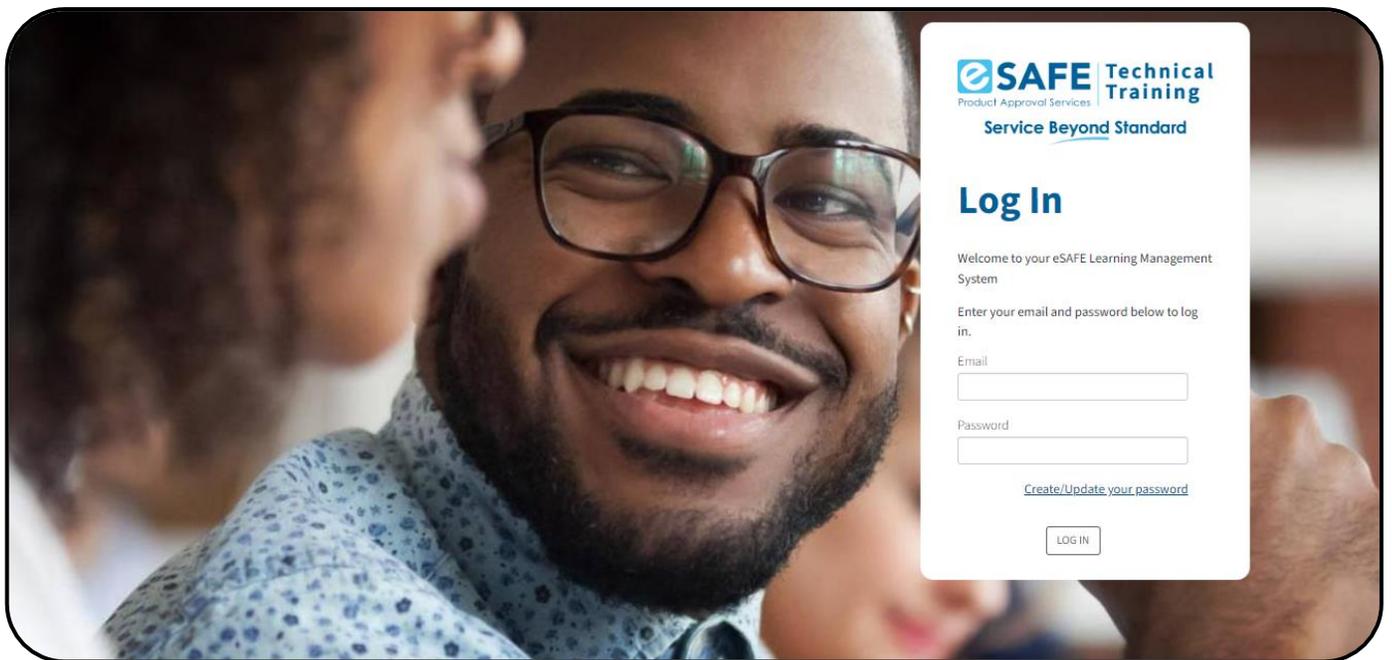
HOME | CONTACT US | TERMS OF USE | PRIVACY | COMPLAINTS POLICY | ZERO-TOLERANCE POLICY | SITE MAP | © 2004 - 2024 All Rights Reserved by esafe.org

## Log in Page

Enter the email address and password you used for registration. Click on the Login button.

After logging in you are taken to the Catalogue page again.

You can access your training on this page or on the My Training page.



## Site Menu Pages

### Home Page

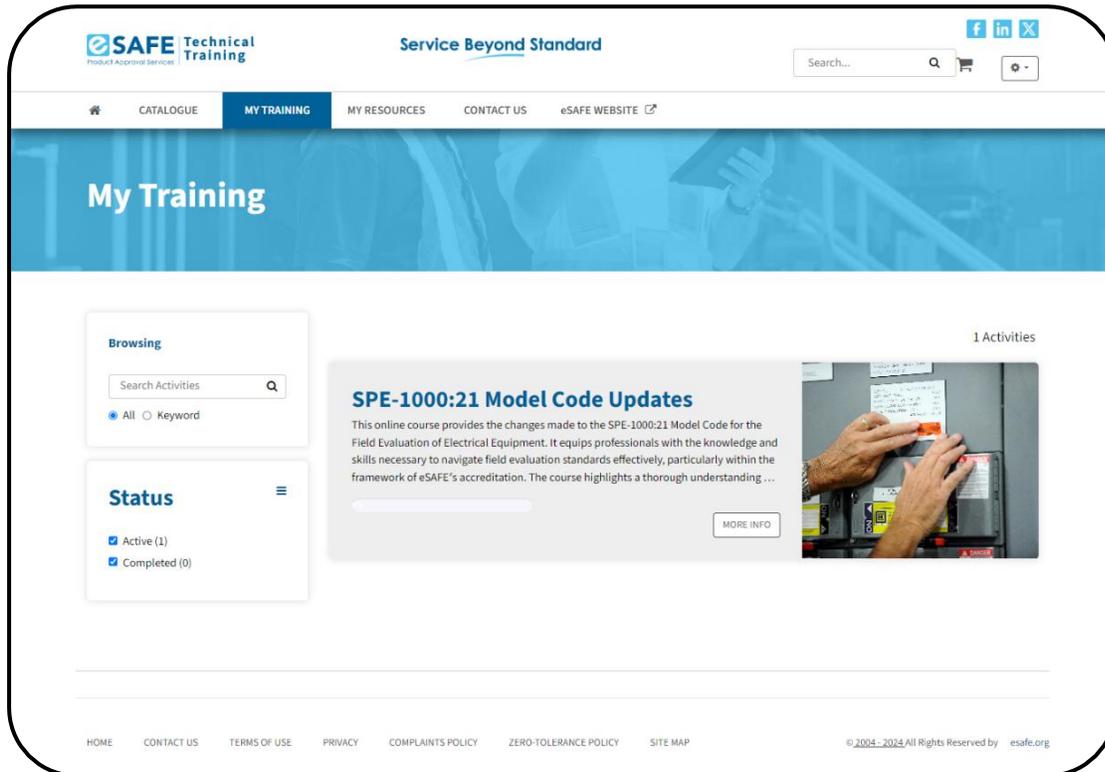
Access the home page by clicking on the Home icon on the left side of the menu under the eSAFE logo. On this page, you see:

- A quick background on eSAFE
- Access to the Catalogue
- Additional links to the site menu items
- An overview of your progress in your training
- The latest activities you've purchased or accessed

The screenshot displays the eSAFE website home page. At the top, there is a navigation bar with the eSAFE logo, the tagline "Service Beyond Standard", and a search bar. Below the navigation bar is a large hero image of a smiling man. The main content area features a "Welcome to eSAFE's new Online Learning Management System!" section with a "CLICK TO VIEW ALL COURSES" button. Below this are four blue cards for "Catalogue", "My Training", "My Resources", and "Contact Us", each with a "READ MORE" button. A "Hello, Sample Learner" section shows a progress bar and three circular icons for "Completed" (0), "Certificates" (0), and "Badges" (0). At the bottom, a "Recent activity" table lists a course titled "SPS\_100B/21 Model Code Updates". The footer contains links for HOME, CONTACT US, TERMS OF USE, PRIVACY, COMPLAINTS POLICY, ZERO-TOLERANCE POLICY, SITE MAP, and a copyright notice for 2024.

## My Training

To start or resume your Course, click on the More Info button for your chosen course.



## Course Details - Purchased Course

The course details page now displays when your access will expire, all Modules, and this Course's resources. You will need to complete a Module before moving on to the next one.

To open the first Module, scroll down to Your Progress and click on the Start button.

Once you complete all Modules and the Survey, you have completed the "SPE-1000:21 Model Code Updates" Course. You will receive a completion email.

SAFE Technical Training
Service Beyond Standard

CATALOGUE
MY TRAINING
MY RESOURCES
CONTACT US
eSAFE WEBSITE

## SPE-1000:21 Model Code Updates

Access Expires: 08/06/2024

### Overview

This online course provides the changes made to the SPE-1000:21 Model Code for the Field Evaluation of Electrical Equipment. It equips professionals with the knowledge and skills necessary to suggest field evaluation standards efficiently, and to fully submit the requirements of eSAFE's accreditation. The course highlights a thorough understanding of field evaluation processes and the latest standards updates.

0% complete

Date Enrolled: 3/19/2024
Access Expires: 08/06/2024

[PROGRESS](#)

### Your Progress

Progress

Module 1: Overview of eSAFE
Module 2: Overview of SPE-1000 Model Code for the Field Evaluation of Electrical Equipment

Module 3: New Additional Requirements for Field Evaluation
Module 4: Modifications to General Requirements for Field Evaluation
Module 5: Modifications to Specific Requirements for Field Evaluation

SPE-1000:21 Model Code Updates Feedback

Not Required - Not Started

**Resources**

- [CSA Group - CSA Communities Login](#)
- [CSA Group - Store](#)
- [eSAFE - Contact](#)
- [eSAFE - Inspection Form](#)
- [eSAFE - Website](#)
- [European Commission - CE Mark](#)

HOME | CONTACT US | TERMS OF USE | PRIVACY | COMMENTS POLICY | ZERO TOLERANCE POLICY | SITE MAP

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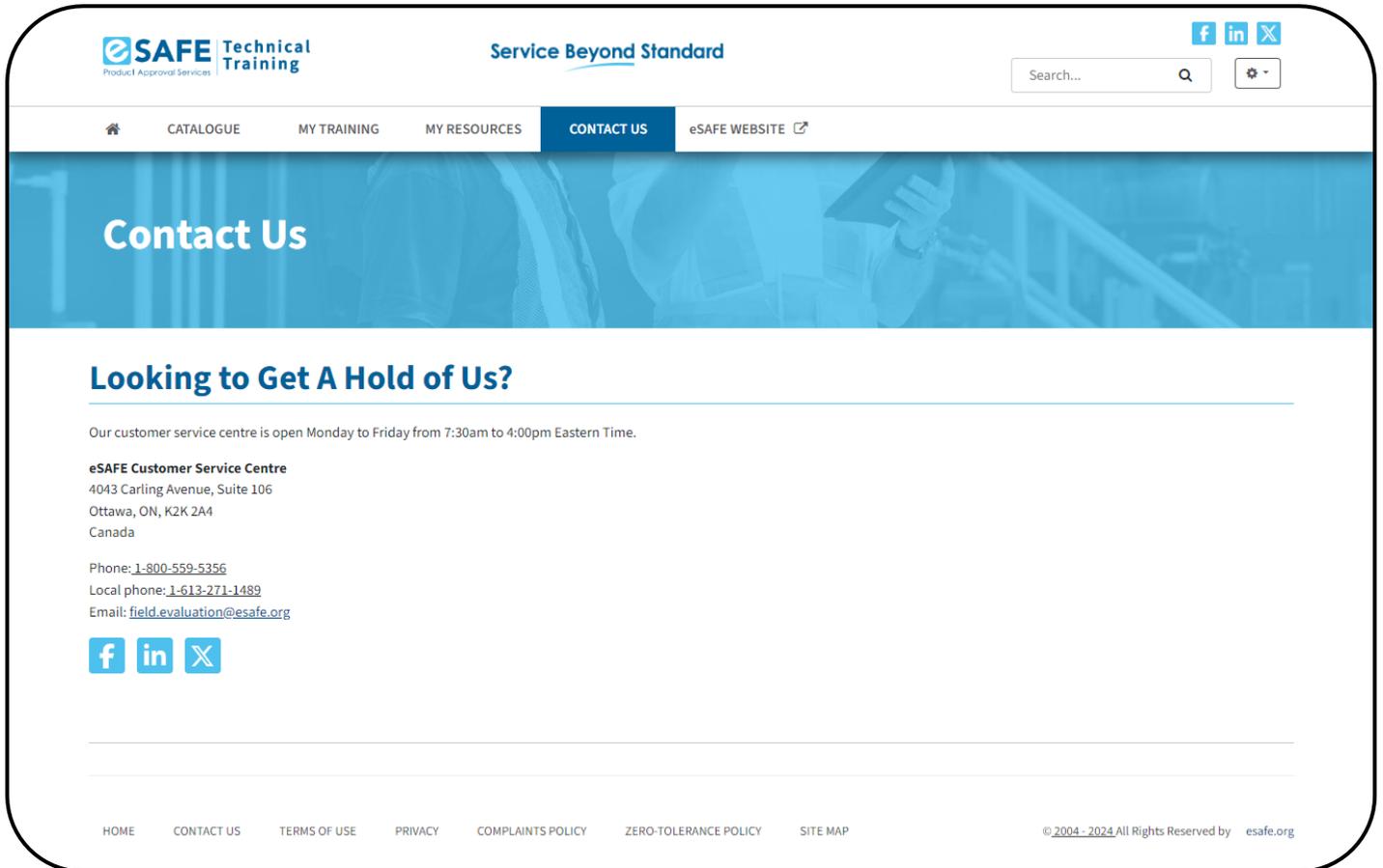
## My Resources

The My Resources page lists all the resources attached to all trainings you have purchased in one spot.

The screenshot displays the 'My Resources' page on the eSAFE website. At the top, the eSAFE logo and 'Technical Training' are visible, along with the tagline 'Service Beyond Standard'. A navigation menu includes 'CATALOGUE', 'MY TRAINING', 'MY RESOURCES' (highlighted), 'CONTACT US', and 'eSAFE WEBSITE'. A search bar and social media icons (Facebook, LinkedIn, X) are in the top right. The main heading 'My Resources' is set against a blue background. Below this, a 'Filter by type' sidebar lists various media types with checkmarks. The 'Resources' section features a search bar and a grid of six resource cards, each represented by a laptop icon and a title with a download icon. The resources listed are: 'CSA Group - CSA Communities Login', 'CSA Group - Store', 'eSAFE - Contact', 'eSAFE - Inspection Form', 'eSAFE - Website', and 'European Commission - CE Mark'. Each card also indicates 'SPE-1000:21 Model Code Updates'. The footer contains a navigation menu with 'HOME', 'CONTACT US', 'TERMS OF USE', 'PRIVACY', 'COMPLAINTS POLICY', 'ZERO-TOLERANCE POLICY', and 'SITE MAP', along with the copyright notice '© 2004 - 2024 All Rights Reserved by esafe.org'.

## Contact Us

Click on Contact Us to see ways on how you can reach out to eSAFE's customer service.



The screenshot shows the eSAFE website's 'Contact Us' page. At the top, there is a navigation bar with the eSAFE logo, 'Technical Training', 'Service Beyond Standard', and social media icons for Facebook, LinkedIn, and X. A search bar and a settings icon are also present. Below the navigation bar, there is a menu with options: HOME, CATALOGUE, MY TRAINING, MY RESOURCES, CONTACT US (highlighted), and eSAFE WEBSITE. The main content area features a blue header with the text 'Contact Us'. Below this, there is a section titled 'Looking to Get A Hold of Us?' with a horizontal line underneath. The text below reads: 'Our customer service centre is open Monday to Friday from 7:30am to 4:00pm Eastern Time.' This is followed by the 'eSAFE Customer Service Centre' address: '4043 Carling Avenue, Suite 106, Ottawa, ON, K2K 2A4, Canada'. Contact information includes 'Phone: 1-800-559-5356', 'Local phone: 1-613-271-1489', and 'Email: field.evaluation@esafe.org'. At the bottom of the page, there is a footer with a row of links: HOME, CONTACT US, TERMS OF USE, PRIVACY, COMPLAINTS POLICY, ZERO-TOLERANCE POLICY, and SITE MAP. On the right side of the footer, it says '© 2004 - 2024 All Rights Reserved by esafe.org'.

## eSAFE website

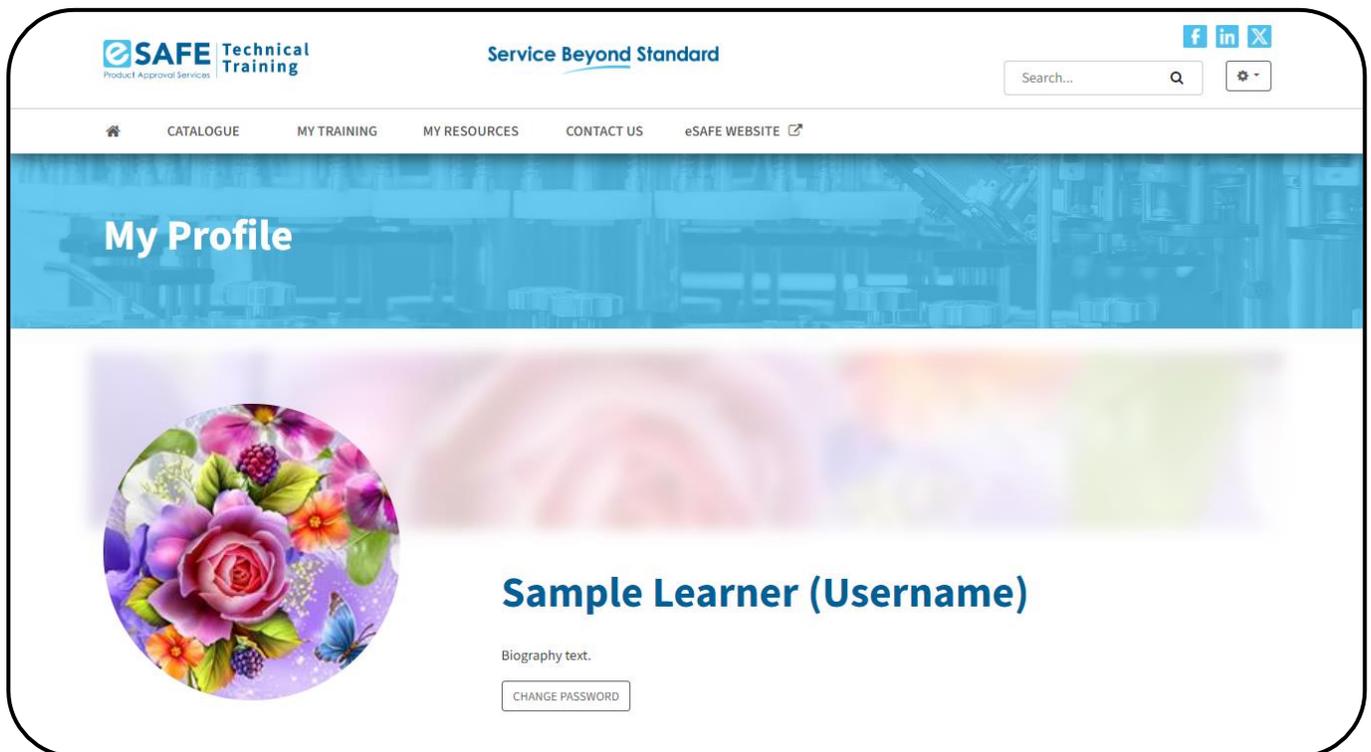
The last item on the site menu is a link that will take you to the eSAFE Website.

## User Dropdown

## My Profile

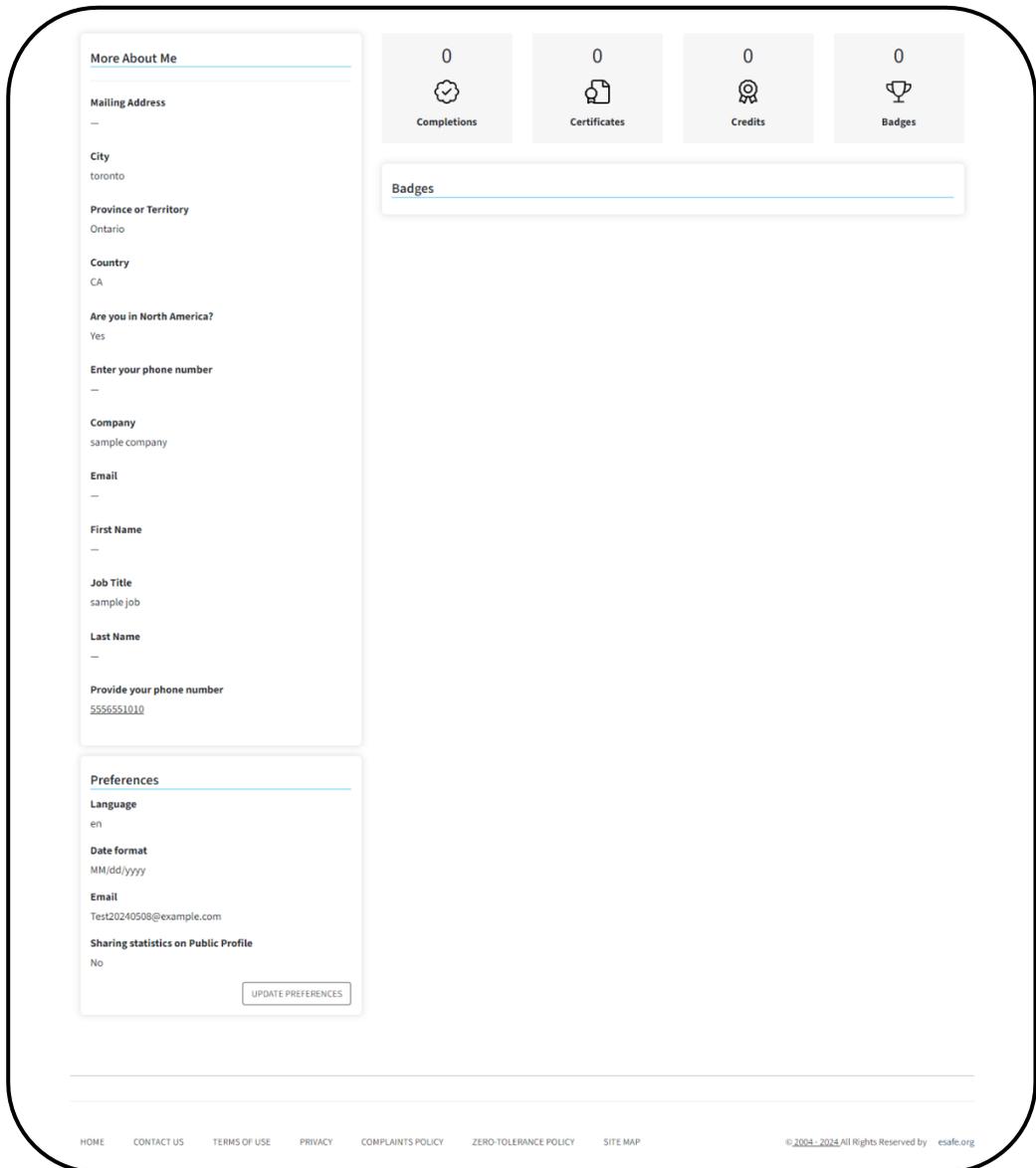
On the My Profile page you can:

- Update your name
  - You can do this by hovering over your name and a pencil icon will appear
- Update your profile photo
  - To do this, click on the silhouette of a person, choose your photo and click on Save
- Change your password



The screenshot shows the 'My Profile' page of the eSAFE website. At the top, there is a navigation bar with the eSAFE logo (Product Approval Services) and 'Technical Training' on the left, and 'Service Beyond Standard' on the right. Social media icons for Facebook, LinkedIn, and Twitter are also present. A search bar and a settings icon are on the far right. Below the navigation bar, there is a menu with links for 'CATALOGUE', 'MY TRAINING', 'MY RESOURCES', 'CONTACT US', and 'eSAFE WEBSITE'. The main content area has a blue header with the text 'My Profile'. Below this, there is a circular profile picture placeholder showing a colorful floral design. To the right of the profile picture, the text 'Sample Learner (Username)' is displayed. Below the username, there is a 'Biography text.' label and a 'CHANGE PASSWORD' button.

- See how many training courses you've completed, how many certificates and badges you've earned
- Update the data you provided during registration
  - You can do this by hovering over each piece of data and a pencil icon will appear
- Update your preferences



The screenshot displays a user's registration profile in the eSAFE system. The profile is divided into two main sections: 'More About Me' and 'Preferences'. The 'More About Me' section includes fields for Mailing Address, City (toronto), Province or Territory (Ontario), Country (CA), Are you in North America? (Yes), Enter your phone number, Company (sample company), Email, First Name, Job Title (sample job), Last Name, and Provide your phone number (5555551010). The 'Preferences' section includes Language (en), Date format (MM/dd/yyyy), Email (Test20240508@example.com), and Sharing statistics on Public Profile (No). An 'UPDATE PREFERENCES' button is located at the bottom of the 'Preferences' section. To the right of the profile, there are four summary cards: Completions (0), Certificates (0), Credits (0), and Badges (0). Below these cards is a 'Badges' section with a horizontal line. At the bottom of the page, there is a footer with navigation links: HOME, CONTACT US, TERMS OF USE, PRIVACY, COMPLAINTS POLICY, ZERO-TOLERANCE POLICY, SITE MAP, and a copyright notice: © 2004-2024 All Rights Reserved by esafe.org.

## My Inbox

Every email you receive in your email inbox is also in your eSAFE Learning Management System Inbox

The screenshot displays the eSAFE Learning Management System interface. At the top, the eSAFE logo and 'Product Approval Services' are visible, along with the slogan 'Service Beyond Standard'. Navigation links include 'CATALOGUE', 'MY TRAINING', 'MY RESOURCES', 'CONTACT US', and 'eSAFE WEBSITE'. A search bar is present in the top right corner.

The main content area is titled 'My Inbox' and shows a list of messages on the left. The selected message is 'eSAFE Technical Training: Enrollment Notification', dated 5/8/2024 at 4:37:20 PM. The message body contains the following text:

**eSAFE Technical Training: Enrollment Notification**

From: eSAFE Technical Training <field.evaluation@esafe.org>  
Date: 2024-05-08 @ 4:37:20 PM

**Hello Sample Learner,**

You have been enrolled in **SPE-1000:21 Model Code Updates**.

To access your courses, go to [My Training](#).

To log in, you must first create a password by following these steps:

1. Click on [Create/Update your password](#)
2. Follow the instructions on the screen

You will receive an email with a link to follow to create your password.

If you have any questions, please reach out to [field.evaluation@esafe.org](mailto:field.evaluation@esafe.org)

Thank you,

eSAFE Technical Training Team

**Service Beyond Standard**

[f](#) [in](#) [X](#)

For more information about your learning activity, please click <https://technicaltraining.esafe.org/Login/Login.aspx> to login.

The footer of the page includes links for 'HOME', 'CONTACT US', 'TERMS OF USE', 'PRIVACY', 'COMPLAINTS POLICY', 'ZERO-TOLERANCE POLICY', and 'SITE MAP'. It also contains the copyright notice: '©2004-2024 All Rights Reserved by esafe.org'.

## Email Notifications

The eSAFE Learning Management System sends out the following emails:

- **Purchase Receipt:**  
This email gets sent out once your purchase of a Course goes through.
- **Registration Complete:**  
You will receive this email once you have completed creating your Learning Management System account. This gets sent shortly after the Purchase Receipt email.
- **Enrollment Notification:**  
Once your purchase goes through and your account has been created, you are enrolled into your purchased Course and will receive this email.
- **Course Access Expiry:**  
This email gets sent out 10 days prior to your Course access expiring.
- **Course Access Expires Today:**  
This email gets sent out the day your Course access expires.
- **Completion Notification and Badge Issued emails:**  
Once you complete the Course, you will receive a completion notification and an email notifying you that you've earned a badge (if the Course awards a badge).

**Note:** Please check your spam folder if you do not see an email you expected to have received.

## My Badges

The My Badges page displays all badges you've earned by completing Courses. On this page you can download each badge, as well as share each badge to Facebook.

The screenshot shows the eSAFE website interface. At the top, there is a navigation bar with the eSAFE logo, 'Technical Training', and 'Service Beyond Standard'. A search bar and social media icons (Facebook, LinkedIn, X) are also present. Below the navigation bar, there is a menu with links for 'CATALOGUE', 'MY TRAINING', 'MY RESOURCES', 'CONTACT US', and 'eSAFE WEBSITE'. The main content area is titled 'My Badges' and features a single badge card. The badge card has a circular logo with the eSAFE logo and the text 'Updates to CSA SPE-1000:21 Course Completion'. Below the logo, there is a description: 'Completed the "Updates to CSA SPE-1000:21" course.' The badge was issued by eSAFE and the criteria are the same as the description. It was issued on 05/08/2024. At the bottom of the badge card, there are buttons for 'DOWNLOAD' and 'Share 0'. The footer of the page contains links for 'HOME', 'CONTACT US', 'TERMS OF USE', 'PRIVACY', 'COMPLAINTS POLICY', 'ZERO-TOLERANCE POLICY', and 'SITE MAP', along with a copyright notice: '© 2004 - 2024 All Rights Reserved by esafe.org'.

## My Transcripts

This page lists all Courses you have completed. Here you can see your certificate and your badge.

The screenshot shows the 'My Transcripts' page on the eSAFE website. The page header includes the eSAFE logo, 'Technical Training', and 'Service Beyond Standard'. A search bar and social media icons are in the top right. A navigation menu contains 'CATALOGUE', 'MY TRAINING', 'MY RESOURCES', 'CONTACT US', and 'eSAFE WEBSITE'. The main heading is 'My Transcripts' with a 'PRINT' button. Below is a 'Sample Learner' section with a filter for 'Completed' and a date range selector. A table lists completed courses, and a sample badge for 'Updates to CSA SPE-1000:21 Course Completion' is displayed.

Title	Score	Success	Access Expires	Date Completed	
SPE-1000:21 Model Code Updates	--	Passed	06/30/2024	04/05/2024	 <a href="#">DETAILS</a> <a href="#">CERTIFICATE</a> <a href="#">VIEW BADGE</a>

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## My Purchases

In addition to your purchase receipt sent to you via email and appearing on the eSAFE Learning Management System Inbox, there is a My Purchases page.

This page lists all purchases made on the eSAFE Learning Management System.

**eSAFE** Technical Training  
Product Approval Services

Service Beyond Standard

Search... Q

HOME CATALOGUE MY TRAINING MY RESOURCES CONTACT US eSAFE WEBSITE

## My Purchases

My Purchases

PRINT

Date	Order Number	Method of Payment	Amount	Tax	Total	QTY	Order Status
05/08/2024	24	credit	\$0.00	0.00	0.00	1	paid

VIEW

HOME CONTACT US TERMS OF USE PRIVACY COMPLAINTS POLICY ZERO-TOLERANCE POLICY SITE MAP

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Each purchase has a View button that takes you to the receipt of that purchase. This receipt can be printed or saved to your machine.

The screenshot shows the eSAFE website interface. At the top, there is a navigation bar with the eSAFE logo, 'Technical Training', and 'Service Beyond Standard'. A search bar and social media icons are also present. Below the navigation bar, a large blue banner contains the text 'View Receipt'. The main content area is titled 'Receipt' and is divided into two columns: 'Sold To:' and 'Sold By:'. The 'Sold To:' section lists 'Sample Learner'. The 'Sold By:' section lists 'eSAFE Technical Training' with contact information. Below this is the 'Order Summary' section, which contains two tables. The first table shows order details for order number 24, dated 05/08/2024, with a payment method of 'credit' and a confirmation number of 'no payment'. The second table is an itemized list showing one item, 'SPE-1000:21 Model Code Updates', with a unit price of \$229.00 and a quantity of 1. The total amount is \$0.00. At the bottom right of the order summary, there are 'PRINT' and 'GO BACK' buttons.

**Sold To:**  
Sample Learner

**Sold By:**  
eSAFE Technical Training  
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Currency: CAD

**Order Summary**

Order Number	Date	Method Of Payment	Confirmation Number
24	05/08/2024	credit	no payment

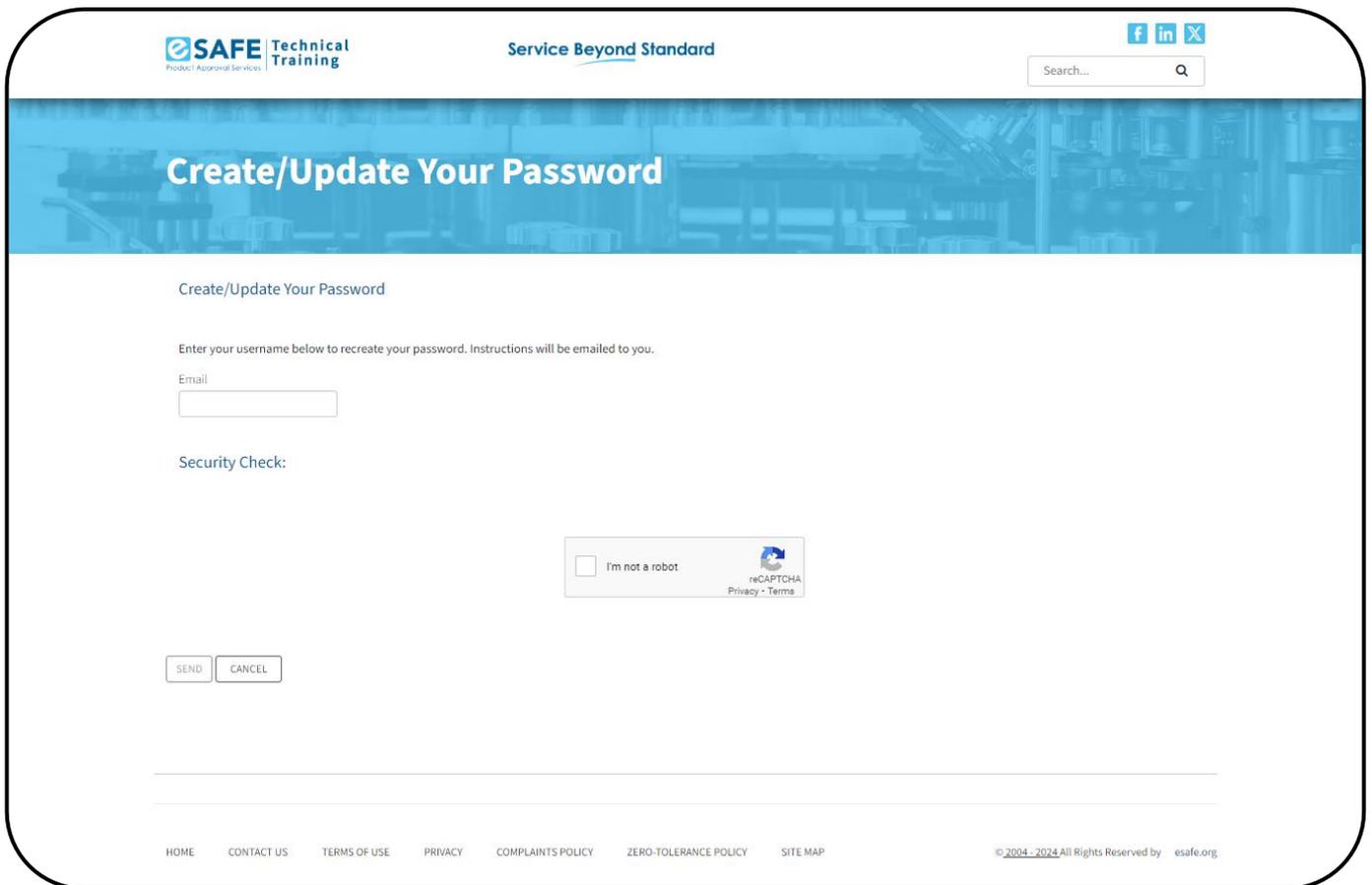
Item	Unit Price	Quantity	Discounts	Line Total
SPE-1000:21 Model Code Updates	\$229.00	1	100.00 %	\$0.00
			Subtotal	\$0.00
			Total	\$0.00

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## Forgot Your Password?

If you have forgotten your password, you can recreate it by following these steps:

1. On the [eSAFE Learning Management System log in](#)
2. Click on the [Create/Update your password](#) link
3. Enter the email you put in during registration, confirm you are not a robot and click on the Send button
4. You will receive an email with a link where you can recreate your password



The screenshot shows the 'Create/Update Your Password' page on the eSAFE website. The page has a blue header with the eSAFE logo, 'Technical Training', and 'Service Beyond Standard'. A search bar is in the top right. The main heading is 'Create/Update Your Password'. Below it, the text says 'Create/Update Your Password' and 'Enter your username below to recreate your password. Instructions will be emailed to you.' There is an 'Email' input field. Below that is a 'Security Check' section with a reCAPTCHA widget that includes the text 'I'm not a robot' and 'reCAPTCHA Privacy - Terms'. At the bottom of the form are 'SEND' and 'CANCEL' buttons. The footer contains navigation links: HOME, CONTACT US, TERMS OF USE, PRIVACY, COMPLAINTS POLICY, ZERO-TOLERANCE POLICY, and SITE MAP. The copyright notice is '© 2004 - 2024 All Rights Reserved by esafe.org'.

## Contact eSAFE

If you are experiencing issues or have questions, please use the information below to reach out to eSAFE:

Phone: 1-800-559-5356

Local phone: 1-613-271-1489

Email: [field.evaluation@esafe.org](mailto:field.evaluation@esafe.org)